

Annual Plan Report



Year:	2023
LCDC:	Galway City
Lot:	Galway City (26-1)
Local Development Company:	Galway City Partnership Limited

Annual Targets	
KPI 1	43
KPI 2	442
%KPI 2 Living in Disadvantaged Areas	22.00%

Annual Budget		€950,700
Indirect Salary Costs (Management/Administration)		€143,168
Travel and Subsistence for Indirect Salary Costs		€2,000
Office/Administration/Establishment Costs		€75,507
Financial/Professional Fees/Staff Training/Other Costs		€17,000
Total Administration Costs		€237,675
Goal 1 Non-Salary Costs		€51,944
Goal 1 Direct Salary Costs		€252,888
Goal 1 Total Costs		€304,832
Goal 2 Non-Salary Costs		€82,181
Goal 2 Direct Salary Costs		€326,012
Goal 2 Total Costs		€408,193
Total Actions Cost		€713,025
Overall Costs		€950,700
Subcontractor costs do not exceed 30% of annual budget	<input checked="" type="checkbox"/>	
Total Grant costs do not exceed 7.5% of total action costs	<input checked="" type="checkbox"/>	

(2023) 1.1 Community Engagement			
	Non-Salary Costs		Total Costs
	Goal 1	Goal 2	
	€1,300		€1,300
Goal			
1			
Location			
Galway City			
Description			
<p>The Community Engagement action will engage local groups in the most disadvantaged areas of Galway City and specific, hard to reach target groups experiencing social exclusion to support them to (a) identify local community needs and key social inclusion / equality issues and (b) devise community development responses to these issues. In some instances, this will involve the establishment of new community groups while in others it will involve working with existing groups who require community development supports to strengthen their groups and progress their work. Key areas targeted will be Ballybane, Ballinfoile and Westside with particular emphasis and support provided to groups residing in areas of designated disadvantage and with groups focusing on our target groups.</p> <p>Our work will include a strong focus on health and well-being to include initiatives which focus on outdoor-related activities with new and emerging groups e.g. community gardens, local walking groups, older persons groups, etc.</p> <p>This action will also promote the benefits of working collectively as an approach when working to establish new groups- encouraging new groups to focus on the benefits to communities rather than on the individual benefit when coming together & engaging in a community setting.</p> <p>Staff will continue to implement the Monitoring Framework for Community Development Group Activities. The aim of this Framework is to develop a practice methodology that; Supports ongoing reflection by Community Development Workers (CDWs) on their group support and development activities towards its improvement, Aids supervision of CDWs in relation to their group support and development activities, Offers a framework for the generation and collation of data on the quality and value of their group support and development activities and Supports the provision of data to funders for advocacy and accountability purposes.</p>			
Expected Outcomes			
10 LCGs supported			
Target Groups			
People living in Disadvantaged Communities, (2021-2023) Older People			
Sicap Outcome			
G1 - 1:2 Local social inclusion and equality issues are addressed by local community groups.			
G1 - 1:1 Needs of local communities and groups are identified, represented and integrated through local planning and service delivery.			
RAPID Area			
Galway City			
Collaborative Partners		Role	
City/County Council (Local Authority)		Participant	
Disability Organisations		Participant	
Education & Training Board		Participant	
HSE		Participant	
Local Community Groups		Participant	
Mental Health Organisations		Participant	
National Traveller organisations		Participant	
TUSLA		Participant	

Youth organisations/services	Participant
LECP Objectives	
A city that promotes the health and well-being of all its people	
A world class, creative city region	
An equal and inclusive city	
An innovative city	

(2023) 1.2 Supporting Communities				
	Non-Salary Costs			Total Costs
	Goal 1	Goal 2		
	€16,144			€16,144

Goal	
1	
Location	
Galway City	
Description	
<p>The focus of the Supporting Communities Action will be to provide capacity building and other community development supports to local groups with a social inclusion/equality focus. This action will deliver community development supports to local groups that will strengthen their capacity to develop social inclusion initiatives. Typically, this will include supporting groups in leveraging grants from local and national organisations, supporting groups in their governance, management and administration and other community development supports such as strategic planning, group facilitation, information and networking. Key areas targeted will be Ballybane, Ballinfoile and Westside with particular emphasis and support provided to groups residing in areas of designated disadvantage and with groups focusing on our target groups.</p> <p>This year we have once again identified Older People as an emerging needs target group. We will continue to provide targeted support for Active Retired Groups across the city which will include IT based support for older people as well as supports to promote positive mental health.</p> <p>Staff will use the citywide Social Inclusion Week to showcase the social inclusion work of a number of groups supported under this action. Staff will also use scheduled events and commemorative days such as The Mayors Awards, International Women's Day, International Day for the Elimination of Racial Discrimination, International Day of Persons with Disabilities, International Day Against Homophobia and the 16 Days of Action Opposing Violence Against Women, etc to highlight the work being undertaken by SICAP and the groups we support and to develop and respond to the issues that are highlighted.</p> <p>The CD Team have identified Equality based training as being a key tool in developing the capacity of groups and ensuring their outputs have a greater social inclusion focus as a result. As such the CD Team have identified a suite of Training that will be carried out in 2023; Diversity & Equality Training, Disability Awareness training, LGBT Awareness Training and Suicide Awareness.</p> <p>Work under this action will also seek to promote a more sustainable society by promotion of environmentally and socially sustainable policies and practices with a selection of LCGs. The Community Gardens will form the starting point for this work initially.</p> <p>This action will again provide supports which promote positive mental health which will form a cross cutting theme across actions 1.1, 1.2 and 1.3. In addition to this Travellers and Roma have been identified as a priority target group building on our work undertaken over the last 5 years of the programme using models of best practice.</p> <p>Staff will continue to implement the Monitoring Framework for Community Development Group Activities. The aim of this Framework is to develop a practice methodology that; Supports ongoing reflection by Community Development Workers (CDWs) on their group support and development activities towards its improvement, Aids supervision of CDWs in relation to their group support and development activities, Offers a framework for the generation and collation of data on the quality and value of their group support and development activities and Supports the provision of data to funders for advocacy and accountability purposes.</p>	
Expected Outcomes	
26 LCGs supported	
Target Groups	
People living in Disadvantaged Communities, (2021-2023) Older People	
Sicap Outcome	
G1 - 4:1 Local community groups work with local service providers to develop and implement initiatives addressing social exclusion and inequality.	
RAPID Area	
Galway City	
Collaborative Partners	Role

<Other Organisation>	Participant
An Garda Siochana	Participant
City/County Council (Local Authority)	Participant
Dept. of Education and Skills	Participant
Disability Organisations	Participant
Education & Training Board	Participant
HSE	Participant
Irish Human Rights and Equality Commission	Participant
Libraries	Participant
Local Community Groups	Participant
Local Drugs Task Force	Participant
Local Schools	Participant
National Traveller organisations	Participant
PPN	Participant
St Vincent de Paul	Participant
TUSLA	Participant
Youth organisations/services	Participant

LECP Objectives
A city that promotes the health and well-being of all its people
A sustainable, resilient urban environment that is the regional capital of the west
A world class, creative city region
An equal and inclusive city

(2023) 1.3 Community Participation and Collaboration			
	Non-Salary Costs		Total Costs
	Goal 1	Goal 2	
	€1,500		€1,500
Goal			
1			
Location			
Galway City			
Description			
<p>The focus of the Community Participation and Collaboration action will be to promote and support the participation of community groups in local decision-making structures and to promote collaborative engagement. The rationale for this action is the large and diverse community sector in Galway City and the need for a strong social inclusion focus to be maintained and further developed within this sector. Local community and voluntary groups have in the past decade demonstrated considerable scope and capacity to progress the social inclusion agenda in Galway City through key local structures and fora such as Galway City Community Network, Local Community Development Committee, local SPC's, etc. This model of community participation must continue to be supported. The focus of this action is also in line with national policy which seeks greater citizen engagement and participation in local government.</p> <p>This action will;</p> <p>1) Promote the rights of LCGs to influence change in their communities using participative approaches. It will focus on identifying and supporting community groups who are not currently engaging in any meaningful participation strategies or engage in very limited forms of participative democracy. Prioritise the development of a shared understanding of community participation within these groups. Ensure LCGs recognise the value of working in partnership with each other and with statutory agencies.</p> <p>2) Promote awareness raising and membership drive of local decision making structures such as the Galway City Community Network. We will also work to establish more opportunities for the community voice to be heard at a local level. Key areas targeted will be Ballybane, Ballinfoile and Westside with particular emphasis and support provided to groups residing in areas of designated disadvantage and with groups focusing on Older People & New Communities.</p> <p>3) Actively support and participate in new & existing alliances such as Planet Youth, the Community Response to Domestic Abuse Western Region Network, the LGBTI City & County Interagency Group, Galway City Alcohol Forum and support the continued development of the Older Person's Council in the city.</p> <p>GCP has a key role in supporting the lead out on a number of the LECP Flagship & Seed actions and engaging the local community groups' involvement in this work.</p> <p>Staff will continue to implement the Monitoring Framework for Community Development Group Activities. The aim of this Framework is to develop a practice methodology that; Supports ongoing reflection by Community Development Workers (CDWs) on their group support and development activities towards its improvement, Aids supervision of CDWs in relation to their group support and development activities, Offers a framework for the generation and collation of data on the quality and value of their group support and development activities and Supports the provision of data to funders for advocacy and accountability purposes.</p>			
Expected Outcomes			
7 LCGs supported			
Target Groups			
People living in Disadvantaged Communities, (2021-2023) Older People			
Sicap Outcome			
G1 - 3:1 SICAP target groups and community groups are represented and actively participate in decision-making structures.			
G1 - 4:1 Local community groups work with local service providers to develop and implement initiatives addressing social exclusion and inequality.			
RAPID Area			
Galway City			

Collaborative Partners	Role
Active Retirement Ireland	Participant
<Other Organisation>	Participant
City/County Council (Local Authority)	Participant
Disability Organisations	Participant
Education & Training Board	Participant
HSE	Participant
Irish Human Rights and Equality Commission	Participant
Libraries	Participant
Local Community Groups	Participant
Local Drugs Task Force	Participant
PPN	Participant
St Vincent de Paul	Participant
TUSLA	Participant

LECP Objectives
A city that promotes the health and well-being of all its people
A sustainable, resilient urban environment that is the regional capital of the west
An equal and inclusive city

(2023) 1.4 Developing Social Enterprise			
	Non-Salary Costs		Total Costs
	Goal 1	Goal 2	
	€1,500		€1,500
Goal			
1			
Location			
Galway City			
Description			
<p>The focus of this action will be to support existing social enterprises registered through SICAP during 2023 and emerging social enterprises to develop their capacity and potential to grow. The awareness raising as to the potential and social impact of social enterprises will continue to be highlighted throughout 2023. GCP will support social enterprises to network, identify shared needs and be supported to come together as a collective voice. This will be reflected in work throughout 2023.</p> <p>This action will continue through the Social Enterprise Worker (SEW) providing ongoing support for 10 social enterprise projects registered through SICAP to strengthen their capacity to function and grow in 2023. Support will be carried out through meeting with existing social enterprises, identifying their needs and either addressing them or signposting them to appropriate supports. Where new social enterprises approach the Social Enterprise Worker there will be an emphasis on developing their capacity to identify what supports they require. This is an area that the majority of emerging social enterprises struggle with and a commitment with time and support is required by the worker. The SEW will link in with community workers within GCP to identify potential social enterprises from SICAP target groups and provide support to these groups who are in the process of formation and development. This will particularly be the case with groups from marginalised communities and from ethnic minorities. GCP has a strong history of supporting these groups. The SEW will continue work initiated in 2022 with United Women in further identifying a viable social enterprise through mentoring, training, sign posting and linking in with external bodies.</p> <p>GCP SEW will further develop links with disadvantaged communities and our target groups through regular outreach and linking in with the GCP Community Development Team.</p> <p>The SEW will continue to support Galway Traveller Movement Upcycling Project in the Sandy Road Social Enterprise Hub. She will also continue to support Go Com Community Radio who are also located in GCP Sandy Road Hub. SEW will focus on the role of ethnic minorities using a Social Enterprise model for employment and communication. The SEW will look to develop, in consultation with Social Enterprises, the remaining space in Sandy Road as a Social Enterprise Hub that meets the needs of Social Enterprises.</p> <p>The SEW will build on a number of core social enterprises that have been identified and she has worked with to build on a network in 2023. These had formed the Galway City Social Enterprise Collective through ARISE funding in 2022 and formed a strong relationship and a shared messaging platform. The SEW will continue to organise, plan, and run the GCP & GRD joint Social Enterprise annual networking event. Through this city and county social enterprises will be encouraged to continue to share information and develop links.</p> <p>The SEW will continue to support social enterprises in accessing training on a number of fronts. She will continue to target social enterprises in the take up of training and match their stated needs with training on offer internally through GCP and externally through GRETB, Skillnets and other organisations. The SEW will look at developing collaborative training and build on existing relationship with Galway Rural Development (GRD). She will also build on relationship developed through ARISE partnership led out by Roscommon Integrated Development Company (RIDC) at a Western Regional level. Where social enterprises identify additional training needs the SEW will support them in identifying the means to access them and if required the funding to support this. If this is on a collective basis there is the potential for social enterprises to access training as a group.</p> <p>At a Galway City level, the SEW will engage with Galway City Council Economic Unit in promoting the role of social enterprises. This will be carried out through ongoing participation in Local Economic Community Plan and potential presentation to Local Community Development Committee and GCC Economic Strategic Policy Committee.</p> <p>The SEW will develop collaborations with University of Galway Economic Department and progress connections made with Galway Local Economic Office in 2022.</p> <p>At a national level the SEW will continue to participate in the ILDN Social Enterprise Sub-group and participate in meetings, contribute to submissions, and take part in relevant conferences. The social enterprise census will form part of the basis of the new National Social Enterprise Policy which the SEW will take opportunities on offer to feed into. The SEW will continue to work with Irish Social Enterprise Network on the #BuySocial campaign. She will also further develop links to support United Women with Social Impact Ireland and ReThink Ireland. A European group visit has been planned for 2023 which will provide a learning space for shared information both on an Irish and European basis.</p> <p>Carryover of funds from 2022 will be utilised to provide small grants to support local Social Enterprises.</p>			
Expected Outcomes			
<p>10 Social Enterprises will be supported. Build on awareness raising as to the social impact of social enterprises to the general population, existing social</p>			

enterprises and emerging social enterprises.
 Support emerging social enterprises from ethnic minorities.
 Ongoing support through the management and development of the the Social Enterprise Hub in Sandy Road
 will be provided to build on the GTM Upcycling initiative and Go Com Community Radio.

Target Groups

Travellers, The Unemployed

Sicap Outcome

G1 - 5:2 Social enterprises supported by SICAP are stronger and more able to contribute to local economic and community development.

G1 - 5:3 Social enterprises supported by SICAP provide training, volunteering and employment opportunities for SICAP target groups.

G1 - 5:1 Contribute to a social enterprise sector locally and support social enterprises contribute to achieving SICAP outcomes.

RAPID Area

Galway City

Collaborative Partners	Role
City/County Council (Local Authority)	Participant
PPN	Participant
Third & Further Education Inst.	Participant
Local Community Groups	Participant

LECP Objectives

An innovative city

A suatainable, resilient urban environment that is the regional capital of the west

An equal and inclusive city

(2023) 1.5 Monitoring SICAP and its impact on collaborative Social Inclusion actions			
	Non-Salary Costs		Total Costs
	Goal 1	Goal 2	
	€1,500		€1,500
Goal			
1			
Location			
Galway City			
Description			
<p>This action will focus on monitoring SICAP and tracking it's impact on collaborative social inclusion actions. The key elements of this action will involve staff in:</p> <p>1) Monitoring GCP's performance in relation to SICAP with a view to identifying issues; raising awareness of those issues identified and in developing appropriate responses.</p> <p>2) Enhancing cross cutting measures that have an impact on social inclusion focussed LECP goals. And to do this through leading or partnering in a range of working groups set up, through the LCDC, to progress designated LECP actions.</p> <p>3) Identifying and supporting methodologies and practice that enhance the effectiveness of our work.</p> <p>4) Agreeing with the LCDC, and completing, an appropriate case study to highlight SICAP work.</p> <p>5) Supporting programmes managed by GCP under dormant accounts - disability programme Pathways to Employment and Gold Star Award. We will develop referral systems internally and externally.</p>			
Expected Outcomes			
<p>Lead Partner in support of Social Inclusion Group outcomes.</p> <p>Lead partner in supporting Traveller Interagency Group continues.</p> <p>Support older people through collaborating at Age Friendly Cities level and supporting the Older Peoples Council.</p> <p>Attend & support the Healthy Ireland Steering Committee and the Age Friendly City & County Committee.</p> <p>SICAP case study agreed and completed.</p> <p>Community Development methodology tested.</p> <p>Support disability actions managed by Galway City Partnership and develop referral systems.</p> <p>Promote the Gold star award through SICAP</p>			
Target Groups			
People living in Disadvantaged Communities, People with Disabilities			
Sicap Outcome			
G1 - 4:2 Collaboration and co-operation between relevant stakeholders in addressing social exclusion and inequality is increased.			
RAPID Area			
Galway City			
Collaborative Partners		Role	
City/County Council (Local Authority)		Participant	
Chamber of Commerce		Participant	
LECP Objectives			
An equal and inclusive city			

(2023) 1.6 Supporting Ukrainian Communities			
	Non-Salary Costs		Total Costs
	Goal 1	Goal 2	
	€30,000		€30,000
Goal			
1			
Location			
Galway City			
Description			
<p>The primary focus of this action will be to provide supports to all New Communities including Ukrainians in the city. Data from Census 2016 demonstrates that 18.6% of the population of Galway City are Non-Nationals, the highest figure in the country. This equates to over 16,000 people. It is understood this figure has increased considerably since then and we await 2022 Census data to confirm same. These figures don't include all the newly arrived Ukrainian Refugees. At present 61,000 Ukrainian Refugees have been allocated PPS numbers in Ireland, 46552 are currently residing in supported accommodation and 1632 in emergency accommodation. Current data lists 1,374 of this number are in Galway City. These figures are expected to rise in the coming weeks and months.</p> <p>The focus of this action will be to provide capacity building and other community development supports to new and existing groups representing New Communities across the city with a social inclusion and equality focus. The action will also support work being carried out by the BRIDGE Team in the city in the Direct Provision and Accommodation Centre's which will include working young people and adults and other appropriate locations supporting new communities. The action will support</p> <ol style="list-style-type: none"> 1) The continued employment of two Ukrainian speaking Project Workers to assist with the delivery of supports and to liaise with the wider Ukrainian community 2) Adult Integration Activities e.g. the provision of a range of taster classes across the communities 3) Training opportunities for potential and existing Social Enterprises 4) Workshops for children & young people in the Accommodation Centre's and other appropriate settings, together with supports for parents 5) Cultural exchange outings 6) Information & Wellbeing workshops <p>Where necessary provision will be made for travel, translation, interpretation, childcare, rent of venues, refreshments, materials and any other ancillary and related costs.</p> <p>Carryover of Ukrainian funds agreed for allocation for rental €2,500 and staffing €9,926 to be utilised in 2023.</p>			
Expected Outcomes			
<p>6 LCG's supported. 2 Information & Wellbeing workshops held. A series of workshops supporting young people. Taster activities for adults run in at least 3 locations across the city.</p>			
Target Groups			
New Communities, People living in Disadvantaged Communities			
Sicap Outcome			
G1 - 1:2 Local social inclusion and equality issues are addressed by local community groups.			
G1 - 1:4 A strengthened sense of community.			
RAPID Area			
Galway City			
Collaborative Partners		Role	
City/County Council (Local Authority)		Participant	
Education & Training Board		Participant	

TUSLA	Participant
Irish Human Rights and Equality Commission	Participant
Local Community Groups	Participant
Mental Health Organisations	Participant
National migrant organisations	Participant
Volunteer Centre	Participant
PPN	Participant
LECP Objectives	
A city that promotes the health and well-being of all its people	
An equal and inclusive city	

(2023) 2.1 Early Childhood and Primary Education Supports			
	Non-Salary Costs		Total Costs
	Goal 1	Goal 2	
		€4,100	€4,100
Goal			
2			
Location			
Galway City			
Description			
<p>The long-term impact of school closures and other disruptions during the Covid 19 Pandemic lockdown continue to affect all sectors of society it is felt most acutely by disadvantaged children and their families. The report 'Implications of the COVID 19 Pandemic for Policy in Relation to Children and Young People' (July 2020) concludes that the impact of the pandemic will be felt most by young people from more disadvantaged backgrounds. Challenges for children and families with distance learning, access to technology, re-engagement with learning, health and wellbeing have been reported from a range of agencies in the city including the Galway Traveller Movement and the School Completion Programme. This is further supported by a report by ESRI and Trinity College Dublin (March 2021) which concluded that students from schools with DEIS status are up to three times less likely to engage with formal education particularly in an online setting. Children and families living in Direct Provision and Homeless Services have also been further marginalised during the pandemic as highlighted by the Ombudsman for Children (June 2021).</p> <p>The Growing Up in Ireland National Longitudinal Study of Children, The Lives of 5YearOlds (February 2019) suggests lower levels of parental education and income impact on children's skills and performance. Early intervention through supports for both children and parents increases school readiness and ultimately school retention.</p> <p>The focus of this action in 2023 will be to continue engaging disadvantaged children and their families through a combination of collaborative interagency work and in-school supports.</p> <p>With current resources GCP aims to implement the following elements:</p> <p>(1) To collaborate with relevant agencies to support children and their families from disadvantaged areas during and post the Covid 19 pandemic.</p> <p>(2) To continue ongoing support to DEIS schools, Schools Completion Programme, and other agencies to respond where feasible to identified gaps.</p> <p>(3) Five Primary schools in Galway City will be supported to deliver the Incredible Years Dina in the Classroom programme in Castlegar; Doughiska; Mervue; Renmore & Tirellan. Galway City Partnership will work closely with school staff, the Eastside Schools Completion Programme and the Home School Liaison service to ensure the continued delivery of this programme. Dina in the Classroom is an evidence-based prevention programme which is proven to strengthen children's social, emotional and academic competencies. It will be delivered in-school to all children in identified age groups, between ages of 4 to 9 years. The delivery of this programme may be streamlined to include video recordings and/or shorter curriculum content dependant on individual school assessment.</p> <p>(4) All families of children transferring from Home/Preschool to schools identified will be offered a School Readiness Programme. Galway City Partnership will work closely with school staff, the Eastside Schools Completion programme and HSCLs to promote this programme. It will be delivered in-school by Galway City Partnership or through online video format. This programme is designed to improve children's School Readiness and ease their transition process.</p> <p>(5) The Music Generation Galway City is managed by Galway City Music Education Partnership, led by Galway and Roscommon ETB in partnership with key local organisations such as Galway City Partnership. The programme aims to transform the lives of children and young people through access to high quality performance music education in their locality - Galway City Partnership will support the implementation of this programme in Galway City in 2023 with a focus on disadvantaged children and families.</p> <p>(6) To continue support of the Ballybane Afterschool project.</p>			
Expected Outcomes			
<p>The continued development of interagency collaborative work with DEIS schools and other agencies to support disadvantaged children and families across the city. Ongoing supports to DEIS schools through direct support of Incredible Years Dina in the Classroom programme and facilitation of School Readiness programmes for parents.</p> <p>The Ballybane Afterschool programme will continue to be supported in the Ballybane Resource Centre. Music Generation Galway City will be supported to deliver positive musical experiences to targeted children/young people in a range of settings in Galway City.</p>			
Target Groups			

Disadvantaged Children and Families, People living in Disadvantaged Communities	
Sicap Outcome	
G2 - 3:2 Children and their families are supported in education and personal development	
RAPID Area	
Galway City	
Collaborative Partners	Role
Local Schools	Lead
TUSLA	Lead
Sports Organisations	Participant
City/County Council (Local Authority)	Participant
LECP Objectives	
An equal and inclusive city	

(2023) 2.11 Personal Development and Wellbeing Supports			
	Non-Salary Costs		Total Costs
	Goal 1	Goal 2	
		€1,500	€1,500
Goal			
2			
Location			
Galway City			
Description			
<p>The Covid 19 pandemic and resulting restrictions and lockdowns has seen an increase in the number of people presenting with mental health issues and concerns. Research by Trinity College has found that 1 in 5 people has significantly increased anxiety and depression. A survey by the CSO (Feb 2021) reported that 57.1% of respondents say their mental health/wellbeing has been negatively impacted by Covid 19, 41.7% reported that their overall life satisfaction was low. 20.5% between the ages of 18-34 years reported being down hearted or depressed, all or most of the time in the four weeks before being surveyed. Three quarters of this age cohort said the pandemic was having a negative effect on their mental health. This has been reflected in the issues raised by individuals on the current SICAP caseload for Galway City and through discussion with collaborative agencies and stakeholders.</p> <p>Prior to the Covid 19 pandemic the 2015 Healthy Ireland Survey found that probable mental health problems are more likely to be detected among those living within the most deprived areas of Ireland at 13% compared with 5% of those living within the least deprived areas (Healthy Ireland Survey Report 2014-2015). It is of major concern that the mental health fallout will disproportionately impact society's most vulnerable and disadvantaged. The most recent research from Healthy Ireland Survey 2021 found that 30% of respondents reported worsening mental health since the start of the pandemic and 81% reported lower levels of social connectedness.</p> <p>Mental health has been identified nationally as a programme priority, and for Galway City as a local priority. The focus of this action will be to formalise personal development supports for SICAP clients post pandemic. An online Personal Development and Resilience Course will be delivered with the aim of empowering individuals to address mental health issues that can occur in their daily lives and to support their positive emotional health. Furthermore, through the Personal Action Plan and Distance Travelled Tool, individuals who view themselves as being distant from the labour market due to their mental health issues will be signposted to training/education to return to employment.</p>			
Expected Outcomes			
<p>Ongoing supports to SICAP individuals through the PAP and/or DTT A Lifelong learning course (Personal Development Course) to be delivered online in first half 2023. 22% of this action will focus on the disadvantaged areas within Galway City.</p>			
Target Groups			
People living in Disadvantaged Communities, The Disengaged from the Labour Market (Economically Inactive)			
Sicap Outcome			
G2 - 1:1 SICAP clients have improved personal skills, wellbeing and capabilities.			
G2 - 2:2 SICAP clients participate in lifelong learning.			
RAPID Area			
Galway City			
Collaborative Partners		Role	
Local Community Groups		Participant	
Mental Health Organisations		Participant	
LECP Objectives			

A city that promotes the health and well-being of all its people

(2023) 2.12 Supports for Ukrainian Adults and Children.			
	Non-Salary Costs		Total Costs
	Goal 1	Goal 2	
		€50,181	€50,181
Goal			
2			
Location			
Galway City			
Description			
<p>The primary focus of this action will be to provide reception and integration supports to Ukrainians Refugees (adults and children). At present 61,000 Ukrainian Refugees have been allocated PPS numbers in Ireland, 46552 are currently residing in supported accommodation and 1632 in emergency accommodation. Current data lists 1,374 of this number are in Galway City. These figures are expected to rise in the coming weeks and months.</p> <p>Since March 2022 we have been providing a range of supports to Ukrainian Refugees, these include English Language supports, Information and Signposting to local agencies and bodies such as GRETB, in-addition Employment supports and Labour Market training. Children and young people have been supported initially with Summer Provision, School Readiness Information and Assistance, tailored Therapeutic supports, Music Generation and integration programmes in local DEIS schools.</p> <p>In order to ensure these supports remain relevant and timely we will continue to engage with the Ukrainian community and agencies working with them. This will allow us to optimise the delivery of supports at local level. This will be vital given the fluid, uncertain and changing situation.</p> <p>With current resources GCP aims to implement the following elements</p> <ol style="list-style-type: none"> (1) The provision of a designated Reception worker at Galway City Partnership to provide assistance and information to Ukrainian Refugees presenting at Plaza Offices. (2) The continued employment of two Ukrainian speaking Project Workers to assist with the delivery of supports and to liaise with the wider Ukrainian community. (3) To provide designated English Language tuition and supports for beginners and intermediate Ukrainian adults, to be delivered in collaboration with GRETB and other agencies across the city. (4) The continuity of supports to children and young people in collaboration with DEIS schools, youth work providers and other agencies. (5) To provide employment supports to enable individuals to become job ready, this will include CV Workshops and Labour Market Training. (6) To explore the need for the provision of personal development and wellbeing supports (7) To explore pre-self employment models <p>Where necessary provision will be made for travel, translation, interpretation, childcare, rent of venues, refreshments, materials and any other ancillary and related costs.</p>			
Expected Outcomes			
<p>Designated Reception worker employed at GCP Plaza office Information and Signposting for Ukrainians and other Refugees English Language tuition and supports Supports to Ukrainian children and young people in local DEIS schools and community Tailored CV supports and Labour Market Training will be provided</p>			
Target Groups			
New Communities,			
Sicap Outcome			
G2 - 3:2 Children and their families are supported in education and personal development			
G2 - 1:1 SICAP clients have improved personal skills, wellbeing and capabilities.			
G2 - 2:1 SICAP clients receive information about opportunities for lifelong learning.			
G2 - 2:2 SICAP clients participate in lifelong learning.			
RAPID Area			

Galway City	
Collaborative Partners	Role
City/County Council (Local Authority)	Lead
Education & Training Board	Lead
Local Schools	Participant
LECP Objectives	
An equal and inclusive city	
A city that promotes the health and well-being of all its people	

(2023) 2.2 Second Level Education Support			
	Non-Salary Costs		Total Costs
	Goal 1	Goal 2	
		€2,100	€2,100
Goal			
2			
Location			
Galway City			
Description			
<p>The focus of this Action in 2023 will be to continue engaging disadvantaged children and families with particular focus on young people at risk of early school leaving. The transition to second level education is an important milestone for all young people and can affect their attainment and wellbeing in the longer term. Through collaboration with the three tiers of TESS (Tusla Education Support Service) the Education Officer will be supporting DEIS schools with Post Primary Transfer, and an information video will be circulated to all relevant bodies and translated if required. Colaiste Muire Mathair the newly amalgamated post primary school in Galway City was unsuccessful in its DEIS appeal in 2022. The school will only retain the support of the Westside School Completion Programme. The Education officer will continue to liaise with school staff to identify paths to best support disadvantaged students from this school within these restrictions.</p> <p>Research has shown that secondary schools in Ireland faced different challenges when responding to Covid 19 school closures depending on their location and socioeconomic environments (Learning For All? Second Level Education in Ireland During Covid 19 Mohan, McCoy, Carroll, Mihut, Lyons and mac Domhnail June 2020), the most severe impacts were reported for young people from DEIS Schools. This is further supported by the ESRI, and Trinity College study (March 2021) found that the pandemic affects children and young adults from low-income families negatively in terms of internet access, quiet places to study and higher likelihoods of living with someone vulnerable to severe Covid 19 disease. Galway City Partnership will liaise closely with Principals, HSCLs and the SCP to support the facilitation of 'Revision Supports' for Junior or Leaving Certificate exams students from DEIS schools. Through consultation with teachers, these supports will be targeted; students will be able to participate in various subject focused afterschool or Easter/Christmas workshops which will support them in their preparation for these exams. Through this action GCP will continue to develop interagency collaboration to support disadvantaged young people and their families during and post pandemic.</p> <p>With current resources GCP aims to implement the following elements</p> <ol style="list-style-type: none"> (1) To collaborate with relevant agencies to support young people and their families from disadvantaged areas post the Covid 19 Pandemic. (2) To provide ongoing support to DEIS second level schools to help young people and their families where feasible to access technological and other supports. (3) To liaise directly with DEIS Second Level Principals and HSCLs to provide the most suitable revision supports for targeted junior/leaving certificate exam students. 			
Expected Outcomes			
Continued development of interagency collaborative work with DEIS schools and other relevant agencies to support disadvantaged young people and their families. Ongoing supports to DEIS secondary schools to provide targeted revision provision.			
Target Groups			
Disadvantaged Children and Families, Disadvantaged Young People (aged 15 – 24)			
Sicap Outcome			
G2 - 3:2 Children and their families are supported in education and personal development			
G2 - 3:3 Young people at risk of early school leaving remain within the education system.			
RAPID Area			
Galway City			
Collaborative Partners		Role	
Education & Training Board		Participant	
Local Schools		Participant	

Third & Further Education Inst.	Participant
TUSLA	Participant
LECP Objectives	
An equal and inclusive city	

(2023) 2.3 Return to Learning through Community Education			
	Non-Salary Costs		Total Costs
	Goal 1	Goal 2	
		€6,500	€6,500

<p>Goal</p> <p>2</p>
<p>Location</p> <p>Galway City</p>
<p>Description</p> <p>Return to Learning through Community Education will focus on supporting individuals, experiencing educational disadvantage and social isolation, to become aware of the local unaccredited educational supports available. This Action will focus on disadvantaged communities, and those economically inactive to include older people. The crisis of Covid -19 continues to have an influence on a number of our target groups in terms of their confidence in fully reintegrating into our communities. We will continue our engagement with people who live in areas such as Ballinfoile, Ballybane, Mervue, Galway inner city and the Westside. Priority will be given to those more marginalised and isolated in terms of access to education. This will include individuals who cannot afford educational opportunities due to their economic circumstance and, or lack of self-esteem because of a prolonged period of unemployment, ill health or social isolation. Older people, in particular are vulnerable as a result of their hesitancy to reintegrate and engage fully in community activities, post Covid.</p> <p>We will utilise a person-centred approach and support the individual so that they hold some responsibility about the content of educational opportunities. As always, consideration will be given to each person's life experience, culture, heritage, language, and beliefs. The classroom will be the preferred environment for the delivery of unaccredited courses. Our aim is to encourage and refer suitable participants to return to lifelong learning and further enable them to progress into accredited education, either internally with GCP or externally with local institutions, and ultimately into employment. The priority in terms of the older person is to encourage learning new skills and increase social interaction. Each of the course participants will be met on a one-to-one basis so that their required supports can be determined and assessed.</p> <p>Goal 2.3 Return to Learning through Community Education will plan: To primarily have responsibility for the referral of learners to GRETB funded unaccredited courses. To provide classes at the local Resource Centres to deliver a variety of unaccredited courses. To provide a safe and relaxed learning environment for all involved. A series of course registration days so that each learner is spoken to individually and registered on their preferred course, prior to the start date. Continue to collaborate, both with colleagues internally and externally, with other LDC's, making efforts to establish new links. To canvas the local businesses, libraries, Community Centres with posters and particularly, local households by delivering fliers door-to-door.</p> <p>We will continue to provide targeted support for older people across the city. Efforts will be made to collaborate with Galway Adult Basic Education Service (GABES) to organise a series of courses primarily focussed on navigating Apps, such as Banking365, paying ESB/ bills online and renewing car tax/ insurance. Research carried out in 2022 revealed that Age Action have a similar service in place, but the waiting list is currently over a year. We will continue to provide on-going support to the Older people who received the Acorn devices under the Covid-19 grant. We will continue to provide targeted support for Older People across the city which will include free classes in the Community, IT based support, as well as supports to promote positive mental health and increased opportunities for older people. Since the pandemic we have continued to grow 'The Oak Tree Acorn Group' and this will develop further into 2023.</p> <p>Galway City Partnership continues to collaborate with:</p> <ul style="list-style-type: none"> • Galway Roscommon Education Training Board (GRETB) which provides funding for tutors and venues for the delivery of these courses and GCP are primarily concerned with recruitment, referral and additional learner support. • Local Disability Groups • Direct Provision Centres around the City • COPE • Westside Modular Hub Homeless Service (Peter Mc Verry Trust) • Local DEIS schools • Local Retirement Groups/ Men's Sheds • HSE • TUSLA • Youthreach

- Galway Advocacy Service
- Dochas
- Probation Service

Expected Outcomes

- 72 individuals engaged, referred and supported through information and advice about education and training options available to them and supported to complete Unaccredited training courses.
- Target older people and aim to provide supports such as IT technology and refer them to relevant agencies so they are less isolated.
- Support the older people who received Acorn devices.
- 22% of this action will be targeted KPI 2 Individuals from disadvantaged areas as per Pobal HP Deprivation Index.

Target Groups

People living in Disadvantaged Communities, (2021-2023) Older People

Sicap Outcome

G2 - 2:1 SICAP clients receive information about opportunities for lifelong learning.

G2 - 2:2 SICAP clients participate in lifelong learning.

G2 - 1:1 SICAP clients have improved personal skills, wellbeing and capabilities.

G2 - 7:2 More joined-up referral systems are developed to help individuals access the right services.

RAPID Area

Galway City

Collaborative Partners	Role
Education & Training Board	Participant
Disability Organisations	Participant
HSE	Participant
Local Community Groups	Participant
Local Schools	Participant

LECP Objectives

An equal and inclusive city

(2023) 2.4 Supporting Access to Accredited Education			
	Non-Salary Costs		Total Costs
	Goal 1	Goal 2	
		€6,000	€6,000
Goal			
2			
Location			
Galway City			
Description			
<p>Goal 2.4, Supporting Access to Accredited Education will focus primarily on supporting individuals to access QQI and Industry Accredited Certificate courses. The Action will target the long-term unemployed and Travellers, in the local areas of Ballinfoile, Ballybane, Mervue, Galway inner city and the Westside. By supporting individuals to access accredited education, Galway City Partnership facilitates the development of individual career and progression pathways with the goal of securing employment in the learners' preferred fields. We have a strong background in supporting individual needs, i.e., the person-centred approach as opposed to a target driven approach, as we believe that correct educational choices are paramount to a successful career path, both specifically for the individual but also more generally, for the community and society as a whole.</p> <p>Our main priority in 2023 is to provide educational supports to address current employment opportunities in certain industries. This has proved successful in the past, in terms of Healthcare, Special Needs Assistant, Security and HACCP courses. The preferred method of delivery for our SICAP funded courses will be one-to-one in a classroom with a tutor. However, the Special Needs Assistant QQI Level 6 course takes three months to complete and is entirely online. Regular support is provided to all our course participants, either one-to-one or over the telephone. Initial registration for each course allows assessment on the individual's suitability, especially in terms of past educational achievement.</p> <p>Galway City Partnership will aim to work with a number of boxing clubs based in a local Community Centre at Westside. The volunteer led organisations are primarily managed by the Travelling Community and provide boxing training supports to both the settled and Traveller communities. Collaboration with the Galway Sports Partnership will allow access to funding for education, equipment, and help with the general day-to-day running costs of the clubs.</p> <p>In collaboration with GRETB and more specifically, VTOS, a referral system was established in 2020 and this will be continued in 2023. Full time, one year, QQI Level 5 courses are available in Business and IT, Healthcare, Media and Art with an option to progress further to a second year. A comprehensive career guidance service is also available to their learners. GRETB, through their further training and education hub, fetch.ie, provide a valuable resource to GCP clients looking for online educational options. Clients will be referred to places on their preferred course and again a straightforward registration process is the main requirement, with all the courses free of charge to those meeting the criteria.</p> <p>Galway City Partnership will continue to provide HACCP (Hazard Analysis & Critical Control Point) courses which outline procedures that must be put in place by business to ensure their food production is safe. HACCP is now a legal requirement for anyone working around food in Ireland. Participants who have completed a HACCP course are in a much better position of finding work within the local hospitality or food industry. Successful completion of the QQI Level 4 HACCP course takes one full day with a written examination at the end.</p> <p>In 2023, accredited educational courses will continue to be offered to existing and new clients engaging with the different services of the company, TUS, Start Your own Business, Employment Supports, Youth Advocacy, English language classes, unaccredited courses, and the Galway Migrant Service. Publicity for the courses will be done, primarily within the local communities where fliers will be delivered to households. These fliers will offer detailed information regarding the educational supports on offer. Local businesses, libraries, community groups and community centers will also be canvassed. Other advertising opportunities will include social media, the GCP website, local events, information sessions and networking with other agencies such as GRETB, the local disability agencies, Westside Modular Hub Homeless Service (Peter Mc Verry Trust), COPE, TUSLA, DOCHAS, Family Services, Employability, HSE, Department of Social Protection, and the two main Direct Provision Service Centers in Salthill and Galway city.</p>			
Expected Outcomes			
50 individuals supported through participation in Accredited Programmes.			
10% will progress to p/t or f/t employment.			

22% of this action will focus on the disadvantaged areas within Galway City.

Target Groups

The Unemployed, Travellers

Sicap Outcome

G2 - 2:1 SICAP clients receive information about opportunities for lifelong learning.

G2 - 2:2 SICAP clients participate in lifelong learning.

G2 - 4:1 SICAP clients are better prepared to enter the labour market.

G2 - 7:2 More joined-up referral systems are developed to help individuals access the right services.

RAPID Area

Galway City

Collaborative Partners

Role

Education & Training Board

Participant

Local Community Groups

Participant

Youth organisations/services

Participant

TUSLA

Participant

National migrant organisations

Participant

LECP Objectives

An equal and inclusive city

(2023) 2.6 Employment & Labour Market Supports			
	Non-Salary Costs		Total Costs
	Goal 1	Goal 2	
		€7,000	€7,000
Goal			
2			
Location			
Galway City			
Description			
<p>The focus of this action will be on the provision of employment supports on both a one-to-one and group basis to the long term unemployed and under employed who wish to up skill to access gainful employment. There will be a focus on supporting the most marginalised from the labour market including Irish Travellers & Migrants.</p> <p>While unemployment has fallen this year nationally with an unemployment rate of between 4.5% & 5% according to CSO figures (August, 2022). However, there are still many that are long term unemployed and find it difficult to find meaningful employment "Over a third (34.5%) of unemployed persons were in long-term unemployment" (CSO, 2022).</p> <p>Considering this, five components of capacity building supports will be offered</p> <p>a) In-depth CV support on a one to one basis, guiding and supporting clients to be in possession of a new and effective CV</p> <p>b) Job seekers will be offered specific training to improve work readiness and access to the labour market</p> <p>c) Informing individuals on Labour Market openings to help them navigate job opportunities</p> <p>d) Referring individuals to other agencies to up skill and improve their chances of gaining employment</p> <p>e) Working from a person centered approach there will be continued communication and information with clients to support their health, well-being and personal development</p> <p>Similar to 2022, when a Barista Course was delivered to address a need in the labour market, 2023 will have an ongoing process to identify other courses that relate to employment opportunities in the labour market, this will be done by communicating with other agencies but particularly the Local Area Employment Service and other organisations throughout the city.</p> <p>Labour Market Training will be provided to support people to access meaningful employment, there is a high demand for courses like Manual Handling & Safe Pass, as every sector requires Manual Handling and increasingly the Safe Pass does not just support people to get employment in the construction industry, but is also beneficial to those pursuing employment in other sectors including security, warehousing and cleaning.</p> <p>The Employment Supports Officer will work closely with existing local programmes and services supporting the specific target groups of this action including the Department of Social Protection, Local Area Employment Service, Tús programme, Pathways to Employment, Brothers of Charity, Employability, Youth Advocacy Service, Galway Traveller Movement, The Bridge Project, Cope and the Simon Community.</p> <p>Carryover of funds from 2022 will be allocated to this action in 2023.</p>			
Expected Outcomes			
100 people supported.			
With 15% progression into employment			
A minimum of 6 Labour Market Training Courses will be run throughout the year			
22% of this action will be targeted KPI 2 Individuals from disadvantaged areas as per Pobal HP Deprivation Index.			
Target Groups			
The Unemployed, Travellers			

Sicap Outcome	
G2 - 1:1 SICAP clients have improved personal skills, wellbeing and capabilities.	
G2 - 4:1 SICAP clients are better prepared to enter the labour market.	
G2 - 4:2 SICAP clients are supported to remain in work through receipt of ongoing in-work supports.	
RAPID Area	
Galway City	
Collaborative Partners	Role
Local Employment Service (LES)	Participant
Youth organisations/services	Participant
LECP Objectives	
An equal and inclusive city	

(2023) 2.7 Self Employment Supports			
	Non-Salary Costs		Total Costs
	Goal 1	Goal 2	
		€500	€500
Goal			
2			
Location			
Galway City			
Description			
<p>The focus of this action will continue to be to support the unemployed to move to self-employment and stay in self-employment through a package of support measures and to support existing businesses to continue to remain in business.</p> <p>There has been a shift in direction in response to the post COVID-19 era with an emphasis placed on assisting those re-emerging from the restrictions placed upon them during lockdown. Taking advantage of grant supports that became available to small businesses and to offer critically constructive support to those who were apprehensive about their business progressing in the post COVID marketplace were available to clients. People progressing into self-employment throughout the year was reduced but end of year figures will remain largely similar to 2021 with expected numbers to be 40 transitioning to self-employment.</p> <p>The supports for those already established in business will continue to be a focus in 2023. It is intended to continue offering Start Your Own Business courses and take advantage of the resource offered by the Local Enterprise Office with whom we work closely. Courses have recommenced on Zoom and are proving very popular. We currently have six participants partaking in this months course. It is intended that 120 clients will be assisted with Enterprise supports in the coming year. The target for progression to self employment will be 50 and it is expected 20 will be referred to other supports. Training facilities will be continued with the LEO with an expected referral of 50 candidates. These figures are seen through the prism of post COVID.</p>			
Expected Outcomes			
<p>The Enterprise section of Galway City Partnership will work with 100 individuals with 50 expected to transition to self-employment, 50 to attend training with 10 expected to be referred to other supports services within GCP. We continue to collaborate on a Future Galway initiative. This has resulted in further diverse collaboration between Galway City Partnership and the Chamber of Commerce Galway. Enterprise section will continue to build on work started in 2022 continuing in 2023 and with Traveller's and Older People's support. 22% of this action will focus on the disadvantaged areas within Galway City.</p>			
Target Groups			
The Unemployed, People living in Disadvantaged Communities			
Sicap Outcome			
G2 - 6:1 Individuals are supported into self-employment (including social entrepreneurship).			
G2 - 2:2 SICAP clients participate in lifelong learning.			
G2 - 6:2 SICAP clients who have progressed into self-employment (including social entrepreneurship) are supported to ensure the sustainability of their businesses.			
RAPID Area			
Galway City			
Collaborative Partners		Role	
Chamber of Commerce		Participant	
Citizens Information Centre		Participant	
Local Enterprise Office		Participant	

Third & Further Education Inst.	Participant
Local Employment Service (LES)	Participant
LECP Objectives	
An innovative city	

(2023) 2.8 Galway Migrant Service			
	Non-Salary Costs		Total Costs
	Goal 1	Goal 2	
		€500	€500

<p>Goal</p> <p>2</p> <p>Location</p> <p>Galway City</p> <p>Description</p> <p>In 2023, the Galway Migrant Service will continue to focus on offering specialized help to the disadvantaged members of new communities through the provision of information sessions, individual supports, guidance and all levels of advocacy on a one-to-one basis. GMS will pay particular attention to the needs of the Roma population of Galway City, one of the most vulnerable, disadvantaged and difficult to reach migrant communities. According to the National Economic and Social Council, there are between 4000 and 5000 Roma currently living in the State but their engagement with national and local services has been extremely poor.</p> <p>In 2021 the statistical context for our work has not changed where, according to the 2016 Census, Galway City has the highest proportion of Non-Irish Nationals - with 18.6% out of its population coming from this target group, which is much higher than the national average of 11%. Galway City has a 54% higher proportion of Non-Irish Nationals than expected from its share of the national population. Galway has 1.6% of the national population with 2.5% of the national share of Non-Irish Nationals. There were 7,244 asylum seekers and 2,987 refugees living in Ireland in August 2020, including 348 asylum seekers and 92 refugees who were living in Galway according to figures obtained by the Department of Justice in August 2020.</p> <p>Such high numbers of migrant beneficiaries in the Galway City SICAP were achieved partially because of the work of the Galway Migrant Service, a project of the Galway City Partnership. This project was initially established back in May 2007 due to the high demand for specialized service that could meet the specific needs of the vulnerable members of new communities (Action 2.8 on SICAP 2018-2023). The Service has been designed to provide one-to-one in-depth information, advocacy, guidance and support to meet the variety of needs of each individual migrant service user and to support other services and organisations who work with migrant populations. Since its establishment, GMS has directly supported hundreds of Non-Irish Nationals from all over the world and have established an excellent referral system with local and national governmental and non-governmental organisations.</p> <p>Years 2020 and 2021 was very challenging for the Galway Migrant Service and its service users because of the ongoing unprecedented pandemic crisis. The National Economic and Social Council (NESC) Working Paper ('The Impacts of Covid-19 on Ethnic Minority and Migrant Groups in Ireland', 2021), reports social isolation and restricted movement, due to COVID 19 restrictions, as one of the fundamental issues that affects migrants' mental health and wellbeing. Continuous travel restrictions have made it very difficult for migrants residing in Ireland with families living abroad. The Working Paper also highlights an increase in gender-based violence among the migrant communities during the lockdown periods, which resulted in a disproportionate number of ethnic minority women who accessed gender-based violence support services. NESC report also emphasizes increased unemployment, poverty, racism and housing crisis, among other pandemic-related issues that negatively affect migrant populations. Moreover, for over a year, most of the governmental services was temporarily suspended with many departments operating at a significantly reduced capacity. These changes have been causing major backlogs and delays in case processing and decision making. Now in 2022, these issues have been compounded by the war in Ukraine.</p> <p>Since the COVID-19 restrictions introduced and now gradually phased out in 2022, the Galway Migrant Service has always remained a vital front-line support service for the migrant population of Galway. The service users have continued to receive all the usual supports and GMS has done everything possible to remain fully accessible and operational. Throughout the multiple lockdowns, GMS has carried on supporting its service users via email, phone, Skype, Zoom and, when possible, offered reduced numbers of face-to-face and outreach appointments. The Service has been working closely with the other local and national service providers and NGOs to ensure the best possible service delivery under the pandemic-related measures. GMS has continued to successfully operate its well-established referral system and actively represent the Galway City Partnership and its migrant service users at a local and national level.</p> <p>More specifically, in 2023, the Galway Migrant Service will:</p> <ul style="list-style-type: none"> - Continue to provide specialized holistic one-to one advocacy, guidance and support to individuals, with specific focus on our clients' mental health and wellbeing. - GMS will continue to support and advocate for those migrants, whose wellbeing has been affected by the pandemic in various ways, who are further removed from the labour market, who are economically inactive for various reasons and those in insecure/low paid employment,

- Continue to work with the following Non-Irish populations, seeking to remain, integrate and work in Ireland: EU Nationals, especially the Roma community, Non-EU (Third Countries) Nationals, including Refugee and Subsidiary Protection Status Holders, and Asylum Seekers.

- As a member of the national Immigration Information Network, to continue to represent the Galway City Partnership and our migrant service users at the meetings of the IIN with the Department of Justice and Equality Immigration Service Delivery and Garda National Immigration Bureau.

- As member of the national Migrant Consultative Forum, to continue to represent the Galway City Partnership and our migrant service users at the meetings of the MCF with the Department of Employment Affairs and Social Protection.

- GSM will continue to run collaboratively with the Bridge Project, outreach services at least once weekly in the Galway city area to ensure full coverage of marginalised and new communities

Expected Outcomes

- 60 individuals will receive an in-depth one-to-one specialised support, depending on the future COVID-19 related developments, restrictions and changes.

- IN Zoom meetings and IIN/ISD/GNIB online WEBEX meetings will be attended between January and December 2023.

- NMC stakeholders' Zoom meetings and NMC/DEASP online WEBEX meetings will be attended between January and December 2023.

- Between January and June 2023, consultative meetings of the HSE Equality Action Plan working group will be attended via the Big Blue Button online web conferencing system.

- GMS will continue to provide assistance, information and consultations on Migrant's rights and entitlements and other migrant-related matters to other local organisations and service providers.

22% of this action will focus on the disadvantaged areas within Galway City

Target Groups

New Communities, Roma

Sicap Outcome

G2 - 1:1 SICAP clients have improved personal skills, wellbeing and capabilities.

G2 - 1:2 SICAP clients increase their participation in civic life, education and/or employment.

G2 - 4:1 SICAP clients are better prepared to enter the labour market.

G2 - 2:1 SICAP clients receive information about opportunities for lifelong learning.

RAPID Area

Galway City

Collaborative Partners	Role
Citizens Information Centre	Participant
City/County Council (Local Authority)	Participant
Dept. of Employment Affairs and Social Protection	Participant
Dept. of Justice and Equality	Participant
Dept. of Housing, Planning and Local Government	Participant
HSE	Participant
National migrant organisations	Participant
St Vincent de Paul	Participant
TUSLA	Participant
An Garda Siochana	Participant

LECP Objectives

(2023) 2.9 English Language, Literacy, and Information Supports			
	Non-Salary Costs		Total Costs
	Goal 1	Goal 2	
		€3,800	€3,800
Goal			
2			
Location			
Galway City			
Description			
<p>During 2023 we will continue to provide English Language Classes and Supports. There is a continued and increasing demand for these services. The 2016 Census reports that Galway is the most multi-cultural city in Ireland with 18.6% of its resident population recorded as non-Irish. Preliminary results from the 2022 Census indicate that positive inward migration is at its highest level since 2008. The focus of this action will be providing holistic, person-centred supports to help people in their personal development and wellbeing. The action seeks to respond to an ever-increasing demand for assistance with on-line and paper applications for Housing assistance, welfare payments, rental agreements etc. Often those seeking support are attending English Classes at GCP and have extra-curricular concerns around correspondence from governmental agencies, both local and national. 1 in 6 adults find everyday text hard to read and comprehend, and 1 in 4 has difficulties using maths in everyday life. Many people with unmet literacy and numeracy needs experience inequality in accessing services. The ability to read, to write, to understand and to be understood is critical to personal freedom and to the broader goals of economic opportunity, social justice, human dignity, the promotion of good mental health and personal wellbeing.</p> <p>Users of the service will be supported and assisted with accessing Life-long learning opportunities in Literacy and Numeracy. English Language proficiency is a crucial factor in migrant integration, helping to reduce isolation and shape educational outcomes, as well as playing a vital role in labour market activation. The students availing of our classes may be broadly said to belong to three groups: firstly, asylum seekers or refugees living in direct provision centres in the City centre; secondly people who are already working in the City or who are currently looking for work; and lastly economically inactive people such as family carers and stay at home parents. Some participants would wish to focus on vocational preparation, with the acquisition of accompanying skills, while others attend to expand their conversational skills and thereby reduce their reliance on intermediaries for everyday tasks, thus developing their relational capital and enhancing their sense of embedded belonging. Parents, in particular, are invested in mobilising their knowledge in support of their children's education. The classes will allow, and encourage, progression through the levels, and across different contexts. Engagement with the English Language Supports is an emancipatory practice and one which promotes inclusivity both within the classroom and across all domains of life; home, leisure, community, work and family. Language acquisition must be seen in both Cognitive and Socio-affective domains.</p> <p>During 2022 more than 40 individuals were supported via phone calls, texts, zoom, Skype to access online learning programs (Autonomous Language learning) and were assisted with a wide variety of requests with regard to correspondence from government agencies, landlords etc. In-Person Classroom based tuition resumed after the lifting of Restrictive Measures and attendance has been strong.</p> <p>During 2022 a tutor has been working on an outreach basis with students availing of Emergency accommodation provided by COPE and Simon. There is an increasing demand for this service, and it is anticipated that we will expand this provision in 2023 with the appointment of 2 volunteer tutors to work with this group under the supervision of the English Language Supports Coordinator.</p> <p>Since March of 2022 we have provided tuition to a large number of Refugees from Ukraine. Classes have been provided at all levels from pre-beginner to advanced. We have provided tuition and additional supports for more than 100 unique individuals on a non-caseload basis.</p> <p>The compliment of Tutors for 2023 consists of 5 volunteers who have been recruited and trained, two professional tutors provided by GABES (Galway Adult Basic Education Services, and 2 Tús participants.</p> <p>(1) Individuals will be supported on a one to one basis through the SICAP programme and/or to other GCP services.</p> <p>(2) English Language Classes will be provided to those learning English as a second language. Classes will be provided for Beginners (including One-to-One tuition), Intermediate, Advanced, Literacy Workshops, Vocational English, and Conversational Circles. Online Courses will be supported where appropriate.</p> <p>(3) Assistance will be given to clients with unmet literacy and numeracy needs which may be hampering their access to public services. Addressing the imbalances that occur as a result of wider socio-economic and educational disadvantage.</p> <p>(4) Referrals will, when appropriate, be made to the Galway Migrant Service, where individuals will be able to access greater and more in-depth wrap-around supports and Advocacy services.</p> <p>Information provision This Action will also focus on the delivery of Information supports across GCP/SICAP services. Links with relevant local and national support agencies and services will be developed and maintained. It is proposed to hold a number of events at locations throughout the city which will take the form of Focus Groups to encourage</p>			

the flow of Information in both directions to capture what people are thinking and feeling, and to give service users the opportunity to interact with, and influence service providers. The Information Officer will promote the work of the Partnership across multiple platforms including traditional print media as well as social and broadcast media.

Expected Outcomes

40 individuals to participate in English Language Classes and supports provided to clients with unmet literacy and numeracy needs. A number of students to progress to study for Accredited Courses (QQi Level 3).
 20 individuals to be provided with Information and 'signposted ' to SICAP/GCP supports
 Evidence of promotion work to be collated and maintained by the Information Officer
 Data from websites to be evidenced and traffic on media sites to be monitored.
 Collaboration with other relevant stakeholders to increase participation in civic society and address social exclusion, inequality and disadvantage.

22% of this action will focus on the disadvantaged areas within Galway City.

Target Groups

New Communities, Low Income Workers/Households

Sicap Outcome

G2 - 2:2 SICAP clients participate in lifelong learning.

G2 - 1:1 SICAP clients have improved personal skills, wellbeing and capabilities.

G2 - 7:2 More joined-up referral systems are developed to help individuals access the right services.

G2 - 4:1 SICAP clients are better prepared to enter the labour market.

RAPID Area

Galway City

Collaborative Partners	Role
City/County Council (Local Authority)	Participant
Education & Training Board	Participant
Citizens Information Centre	Participant
<Other Organisation>	Participant
Volunteer Centre	Participant
Education & Training Board	Participant
Local Community Groups	Participant
Independent Charitable Organisations	Participant

LECP Objectives

An equal and inclusive city